RI Presidential Message

For the last 20 years, we have relentlessly beaten the drum of membership in Rotary. We set goals and launch campaigns, all focused on bringing in more and more members. And yet, our overall numbers remain the same.

It is time to sharpen our tools. Instead of focusing on the question, "How can we bring more members into Rotary?" we should be asking ourselves, "How can we add more value to Rotary membership, so that more will join and fewer will leave?"

Rotary International President K.R. Ravi 2015-16



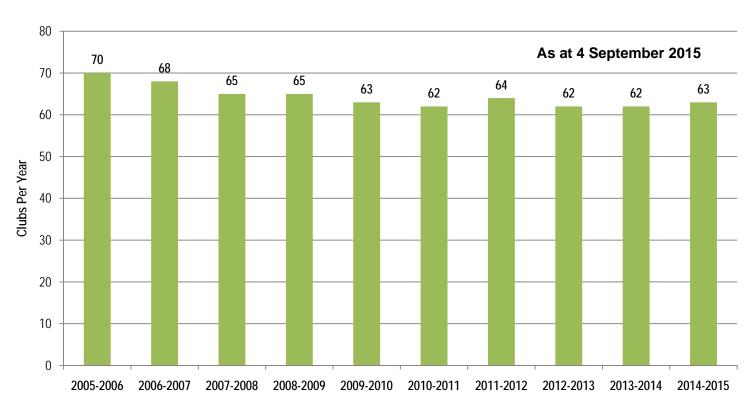


The New Focus

Delivering Immediate Results Membership Action Plan



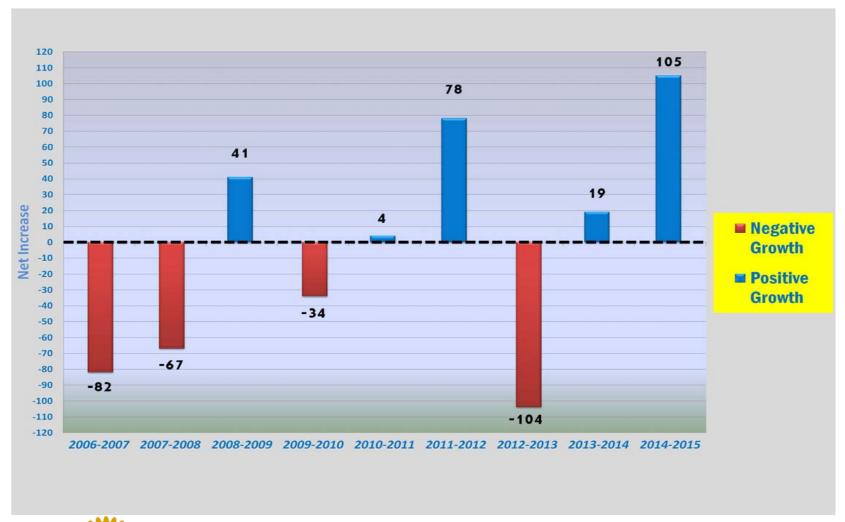
10-year Membership Trends Clubs







10-year Membership Trends





Members Lost

01 July 2010 to 30 June 2015

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< 1 year = 158
1 to 2 years = 253
3 to 5 years = 179
6 to 10 years = 140
> 10 years = 204
```

Total lost over 5 years = 934 members



The Challenge

We have a membership challenge



Hold the Presses!

New Information... that can help!

siegel + gale



Hold the Presses!



siegel + gale



siegel + gale Survey

Two key questions:

- 1. Why did you JOIN Rotary?
- 2. What is the main reason you <u>STAY</u> with Rotary?



Why Join?

Impact my community	35.5%
Friends	30.0%
Networking	18.7%
Recognition	4.3%
Training	3.3%
Impact globally	8.2%



Why Stay?

Impact my community	35.5%	36.1%
Friends	30.0%	38.4%
Networking	18.7%	5.2%
Recognition	4.3%	2.3%
Training	3.3%	3.5%
Impact globally	8.2%	14.5%



Key Points

- 1. Local
- 2. Friends
- 3. Vocation
- 4. Leaders

From siegel + gale



Learning Objectives

What we can do...

Right Now!



Ponder This

Who Are Our Customers

Members



What Our Customers Want

- 1. Local Impact
- 2. Friends and Contacts
- 3. Vocations Value Me & My Work
- 4. Leaders to Work With



Ready?

But First...

Is our Club Actually <u>READY</u> for New Members?



Attractive & Relevant Indicators

- Good Website, Facebook
- Members feel Involved & Committed
- Get to meet & know local Leaders
- Members & Guests Feel Welcome
- Strong Camaraderie (and Fun)
- Respects Members' Work
- Club is active... Is "doing" things.

And more...



Survey Exercise

Survey Our Club



Your Top Three Priorities

No Becomes A Planning Opportunity



Attraction

How Do
We Attract
New
Members?



Appeal To Them



Attraction is the first step in developing retention.





Three Steps to Attraction

1. The Ask



ASK THE USUAL WAY





ASK WITH NEW FOCUS





Initial Attraction – The "Ask"

It's a leadership organization... we're made up of <u>local</u> business, professional and civic leaders.

We meet regularly, get to know each other, form friendships, & through that, we're able to **get things done in this community.**



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Initial Attraction – The "Ask"

It's a leadership organization... we're made up of local <u>business</u>, <u>professional</u> and <u>civic</u> leaders.

We meet regularly, get to know each other, form friendships, & through that, we're able to get things done in this community.



Three Steps to Attraction

- 1. The Ask
- 2. Website, Facebook +



Your Website

Does your website reflect what you told Mary?



Website

- •How important is website to your club?
- •Is your website caters for future customers
- •Does your website describe what you think or say about your club?



1

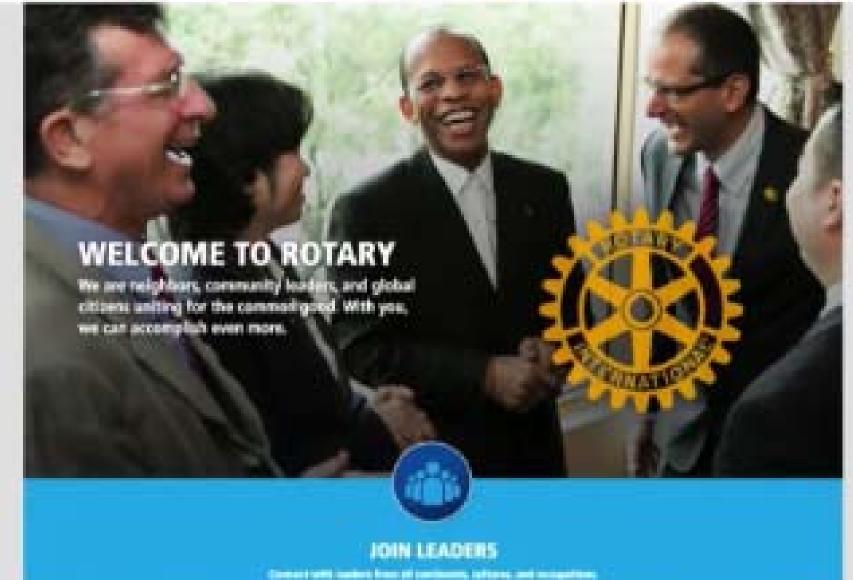




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About Newsy Fred Co.

Attendig most of the Burning funding times need by this Strang for mostel





About Oakland Rotary

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HOME I ABOUT DUE CITE I NOW YORK I COMMUNITY ERWETS I CONTACT OF I FOR MEMBERS

ABOUT OUR CLUB

Importance of a good website and Facebook as a social media

Lessons to learn:

- 1.A Website is for future customers
- 2.It tells all about club needs
- 3. You only got 3 seconds to impress
- 4. Make everyone like what your club do and be attracted to your club.
- 5. You are not alone



Why have a Facebook?



Why have a Facebook?

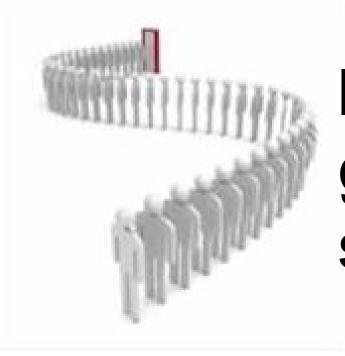
- The new social networking media
- Especially caters for young
- Update and effective sharing of social activities
- •Join everyone together, the club will be close together
- Everyone is connected and informed.



First Impression



First Impression?



Is every guest special?



Do we Rush The Question?





INDUCTION





INDUCTION

Make

INDUCTION

Personal



FRIENDS

Reason for staying

FRIENDS

Mentorship



Is Your Club Like Cheers?



Sometimes you want to go,

Where everybody knows your name, and they're always glad you came.



OPPORTUNITIES

Opportunities

TO DO SOMETHING

Assignment



KNOWLEDGE

Add Some

ROTARY KNOWLEDGE

why/how



All we have to do now is:

RETAIN THE MEMBER



Why do Rotarians leave the Clubs that they voluntarily joined?





Answer is in why people join Rotary Clubs





ADDITIONAL FACTORS:

- Positive Rotary experiences
 - Interactors / Rotaractors / Rotary Scholars /
 - Rotary Beneficiaries
- Developing personal opportunities





Why do people leave Rotary?.



He left Rotary:







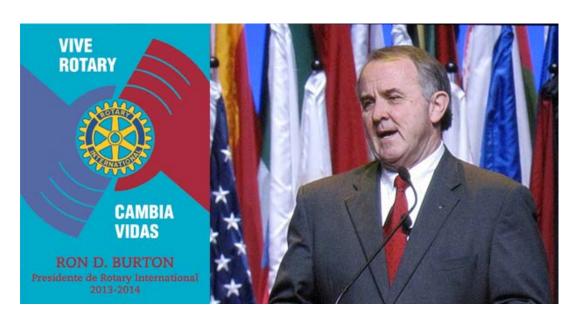
Ron Burton

- Joined Rotary Club of Norman, Oklahoma in 1979
- RESIGNED AS A ROTARIAN IN 1980!!
- Reasons:
 - FOOD AT MEETINGS WAS BAD!
 - Club was full of cliques
 - Not much to do as a Rotarian





From backsliding Rotarian to R I President



- Persuaded by Rotarian friends to rejoin Rotary
- Immediately made Rotary Foundation Director
- Found meaning in Rotary
- Became Club President



Rose to be R I President



LESSONS FROM RON BURTON

- Maintain a good club environment
 - Cliques are natural, BUT
 - Do not focus on cliques within the club
- Meetings and conduct of meetings are important
 - Must be good, or at least not bad
 - See to details (e.g. food)
- Keep members engaged !!





KEEPING MEMBERS ENGAGED: Practical factors

- Assign club responsibilities and motivate performance
- Ensure regular flow of current club and Rotary information
 - Bulletin is important
 - Use technology: website.Facebook, whatsapp etc



ROTARY MEMBERSHIP

- Service to members is the most important internal objective of Rotary
- No point in getting new members if existing members leave
- MEMBERSHIP RETENTION IS THUS A PRIORITY

WHAT CAN YOU DO TO ACHIEVE THIS?





BASIC CONSIDERATIONS FOR MEMBERSHIP RETENTION

DISCUSSION



BASIC CONSIDERATIONS FOR MEMBERSHIP RETENTION





TAKE ACTION

Membership Action Plan



Within Next 30-Days!

Easy 30 Day Actions

All members develop the "Ask"
Review & update Website
Assign Greeters/protocols; guests & visitors welcomed
All members begin knowing names/work of others
At least 5 work/personal talks by new members
Top three "NO's" are turned into "YES's"



Within Next 90-Days!

Rotary

District 3310

90 Day Results

All members know names/work of othes
Continue work/personal talks for all
Guests/Visitors all feel welcome
All members feel welcome – *Cheers!*All members involved
All members have an "Ask"
Remaining "NO's" are turning into "YES's"